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The **SATSA Bonded logo** serves to testify to the fact that the bearer, being a SATSA member in good standing, has a financial guarantee in place to cover monetary deposits lodged with the member in advance of services to be rendered.

Should the member become financially insolvent prior to rendering the contracted service, the bond, which has an indemnity limit of R1.5 million, guarantees that deposits will be refunded, or the service replaced, to a maximum level of R300 000 per event or R75 000 per claim against the insolvent member.

This is an insurance bond underwritten by Lombard Insurance and certain underwriting syndicates at Lloyd's of London and is administered by SATSA, a section 21 company incorporated not for gain.

Any claim instituted against the SATSA Bond should be directed, along with substantiated documentation, to:

The Southern Africa Tourism Services Association (SATSA)  
PO Box 900  
Ferndale  
2160  
Republic of South Africa

Tel: +27 (11) 886 9996  
Fax: +27 (11) 886 7557  
E-mail: [ceo@satsa.co.za](mailto:ceo@satsa.co.za)

For more information, [click here.](#)